



The Wheel Specialist

Always taking safety seriously

The Wheel Specialist Customer Policy on dealing with coronavirus.

The Wheel Specialist is committed to ensuring the health and safety of all employees and customers. This policy sets out steps that we are taking in order to help tackle the coronavirus, and, expectations of customers.

Please follow Government guidelines, both whilst at work, and in daily life. Full information can be found on the .Gov website.

With everyone's safety in mind...

- We ask that you keep a minimum of 2 metres away from other people and follow any branch specific instructions that are provided.
- We have instigated a contactless process, where no signatures are required to be taken from you. For this you will require a smart phone.
- All staff are adhering to government guidelines on hand washing and hygiene.
- Before entering your vehicle (if required), all staff will wash their hands and use clean gloves and masks.
- Clean seat covers and floor mats will be used in your vehicle.
- Equipment that requires customer use (e.g. card payment machines) is cleaned between use.

If you begin to display symptoms of the virus, you must follow government guidance.