



The Wheel Specialist

Alloy Wheel Inserts Policy

Under normal circumstances, wheel inserts can be removed from and refitted to the customer's wheels without issue however, this is not the case in some instances.

Problems can arise due to the following:

- Bolts are completely seized up and snap upon removal
- Fixings have already been broken/damaged from the previous removal
- Wheel nuts or springs are missing when the wheels are removed

In these instances, the customer will be notified immediately upon the removal of the insert and before any refurbishment takes place (stripping of the paint) to ensure sufficient time to order and obtain any replacements from the manufacturer.

The cost of any replacement will lie with the customer, who will be required to purchase a new insert which the branch will fit upon completion of any wheel refurbishment.

The Wheel Specialist will always endeavour to complete the job to the best of their ability however, under certain circumstances, this is not possible.